

Interagency Child Protection Case Management Coaching Project

Presented by IRC & UNHCR Lebanon

May 2015



Scoping Exercise: November 2013

- Few child protection partners
- Lack of trained and specialized staff and limited capacity building initiatives for child protection case workers
- Different standards in child protection case management
- Lack of a common understanding on the



minimum standards of child protection in
emergencies and child protection case
management

2014 Coaching Program Scope

•Main goal: Increase capacity of case management actors

1. Training for front-liners on safe identification and referrals
2. Training for Child protection Case Workers and Managers
3. Training for community focal points
4. Monthly Peer to Peer sessions for case workers
5. Development of case management tools within CPiE WG and Case Management Task force:
 - **Practical Guidance;**
 - **Interagency Referral Form;**
 - **CP Rapid Assessment; CP Comprehensive Assessment.**



2014: Main achievements

1. Harmonization of tools among case management partners;
2. Establishment of a solid network of child protection practitioners: Peer to Peer (over 45 organizations and 200 caseworkers engaged)
3. Child protection mainstreaming across all sectors: training of front liners
Mainstreaming child protection in community based protection structures: ROVs, Self Management Committees, Staff in Social Development centers and Community development centers
4. Creation of a synergic link between PSS and CFSs and case management: Peer to Peer
5. Synergic link with general Protection Monitoring
6. Increase number in the identification and referral of CP cases



Outcomes in 2014

- Midterm evaluation- June 2014:
 - 100% case workers reported their case management skills improved
 - 90% found peer groups relevant to their daily work, valuable in terms of technical guidance and useful as forum to share practices and challenges



Coaching Program in 2015

•Main goal: To sustainably increase the capacity of humanitarian actors and child protection system

- Empowering Child Protection actors to provide capacity building to their own staff and partners in order to strengthen child protection systems.
- TOT's for Managers and Supervisors of caseworkers and child protection actors.
- Ongoing follow up for TOT participants through regular support to organize and implement successful training in their respective regions.
- Sustainability of the Peer to Peer group (expectation of TOT participants to lead sessions)
- Continuation of training and support to community actors (trainings and Peer to Peer groups for ROV's)



Ongoing Challenges

- More complex child protection issues due to protracted displacement and decrease in humanitarian assistance;
- Scattered population and limitation in freedom of movement require case workers to be more and more mobile
- Shifting to prioritization of high risk cases due to limited funds
- High turnover of staff and stress for caseworkers